



## TRIPS & TRAVEL POLICY 2020

Participants must be a current member of the Bernard Betel Centre in good standing at the time of registration and throughout the duration of the trip. A deposit of \$1,000 per person per trip is required to secure a space. For trips that cost under \$1,000, full payment is required at time of registration. Deposits are only refundable if written notice of cancellation is received more than 120 days prior to scheduled departure. A non-refundable \$85 administration fee (\$175 for cruises) will apply. The Bernard Betel Centre for Creative Living reserves the right to cancel any trip due to insufficient registration. All monies will then be refunded.

All overnight trip prices are based on double occupancy. Single accommodations are available at additional cost. Medical and cancellation insurance is not included for any trip. All participants must show proof of valid medical insurance coverage prior to the trip. The Centre must receive emergency contact information for all travelers before the commencement of the trip. Should a traveler become ill or incapacitated during a trip, Betel and its employees will take any action they deem necessary, including seeking medical treatment, transporting the passenger home at the passenger's expense and/or contacting the emergency contacts to provide the necessary care and accompaniment. The Bernard Betel Centre will not be responsible for any expenses incurred as a result of emergency accident or illness. Under no circumstances will the travel itinerary be diverted or altered for the other participants.

In the event that you must cancel your participation within 120 days of departure, trip cancellation insurance may be your only source of reimbursement. Passengers are responsible for checking the conditions and maximum refund limits that apply with the carrier.

The Bernard Betel Centre also reserves the right to decline or detain anyone deemed detrimental to the group. In the interest of others, the Centre reserves the right to refuse registration to any person whose mobility is below that required for the travel program. For safety reasons we cannot accept walkers or wheelchairs on our trips.

Betel offers group tours and all travelers must respect all scheduling, timing and directions as provided by the Tour Escort. In the event a traveler fails to meet the group at a pre-arranged location at a pre-arranged time, it will be the responsibility of the traveler to make his/her way back to the arranged hotel. Assignment of bus seats occurs on a first come first served basis at trip registration. You are to keep your assigned seat throughout the duration of the trip. Buses cannot be guaranteed to have washrooms onboard. Restroom breaks will be scheduled every 2 to 2.5 hours and will be of very short duration.

Any food provided on the trip is not kosher. If you have any dietary restrictions, ensure that you have notified the Tour Escort. Meal stops will last 30 – 45 minutes. Please note that often eating establishments on route are of a fast food nature. Carry beverages and snacks with you on the bus, particularly if you are diabetic. It is your responsibility to be on the bus at the appointed departure time and should you fail to do so, you will be required to rejoin the trip at the next destination at your own expense. The wearing of perfume on the bus is not permitted.

The Bernard Betel Centre reserves the right to change the price, time, itinerary and trip features of any trip at any time and for any reason, with or without notice during the trip. If there is a change in the itinerary there will be no refunds as a result of these changes.

The Bernard Betel Centre is not responsible for any injury, loss, delay, death, inconvenience or damage to person or property in connection with the provisions and/or escorting of the travel program.